



# NEVIS COMPUTERS BROADBAND ORDER FORM

## Customer Details

	Invoice Address	Installation Address
Contact Name		
Company Name		
Address		
Post Code		
Telephone No		
Fax No		
Mobile Phone No		
Email address		

## Installation Details

Do you have a BT line? Yes  No

What type of line is it? Standard  ISDN   
Business/Home Highway

How far is phone socket from PC?

Migration? Yes/No Existing Product:

MAC (Migration Authorisation Code) number

Telephone number to be upgraded to Broadband

Note - ADSL cannot be installed on a line with any of the following:  
PBX, Redcare, pulse metering, coin operated phone, BT Videostream, BT Datastream, BT Homecall.

Choice of Username\*  @adslogin.co.uk

\* The username must only contain letters or numbers and between 4-16 characters long

Choice of Email name\*\*  @nevisinternet.com

\*\* The username must only contain letters, numbers a full stop or a dash

Choice of Password\*\*\*

\*\*\* The password must only contain letters or numbers

## Important Information

- If you move location/premises/telephone number this will result in cessation of service and you remain liable for any remaining payments due for the minimum term or until we can cancel (min 1 month).
- All orders are subject to checks carried out by BT, and Nevis Computers do not guarantee providing service - we will provide a full refund if rejected.
- In the event of incorrect information being provided in respect of existing product or Broadband telephone number, BT will charge a rejection fee of £10 for which you will be responsible.
- There will be no guarantee of service or compensation if the service fails, as BT do not currently offer a service level agreement for ADSL.
- Self install hardware does not include any installation/configuration.
- Engineer installation of Network product only includes installation and testing of the router and does not include connection of ADSL equipment to your computer system.
- Engineer installation requires the Broadband equipment to be in the same building, within 3m of an existing phone socket and within 2m of a suitable mains power supply.

# Package Choice

Home Package	Monthly Fee (by standing order)		Select	Installation Type
Home Plus 1	£17.01 ex VAT	£19.99 inc VAT		Self install with USB modem [see (h) below]
Home Plus 3	£20.42 ex VAT	£23.99 inc VAT		
Home Plus 30	£22.97 ex VAT	£26.99 inc VAT		
Home Plus 60	£29.78 ex VAT	£34.99 inc VAT		
Home Plus 90	£36.59 ex VAT	£42.99 inc VAT		
Home Plus 120	£41.69 ex VAT	£48.99 inc VAT		

Home Options				
Enhanced Support	£12.77 ex VAT	£15.00 inc VAT		

Business Package	Quarterly Fee (by standing order)		Select	Install Type
Business Plus 15	£81.00 ex VAT	£95.18 inc VAT		Self install with USB modem [see (h) below]
Business Plus 45	£99.00 ex VAT	£116.33 inc VAT		
Business Plus 90	£126.00 ex VAT	£148.05 inc VAT		
Business Plus 135	£150.00 ex VAT	£176.25 inc VAT		
Business Plus 180	£174.00 ex VAT	£204.45 inc VAT		

Business Options				
Static IP Addresses	£30.00 ex VAT	£35.25 inc VAT		
Enhanced Support	£45.00 ex VAT	£52.88 inc VAT		

Business Network Package	Quarterly Fee (by standing order)		Select	Install Type
Network Plus 15	£135.00 ex VAT	£158.63 inc VAT		Engineer installation with Network Router [see (h) below]
Network Plus 45	£165.00 ex VAT	£193.88 inc VAT		
Network Plus 90	£195.00 ex VAT	£229.13 inc VAT		
Network Plus 135	£225.00 ex VAT	£264.38 inc VAT		
Network Plus 180	£255.00 ex VAT	£299.63 inc VAT		

Business Network Options				
Static IP Addresses	£30.00 ex VAT	£35.25 inc VAT		
Enhanced Support	£45.00 ex VAT	£52.88 inc VAT		

Top-up Package	Single Fee		Select
Top-up 10	£17.02 ex VAT	£20.00 inc VAT	
Top-up 25	£38.30 ex VAT	£45.00 inc VAT	
Top-up 50	£68.08 ex VAT	£80.00 inc VAT	

Declaration	
<input type="checkbox"/> I request the above Product(s) and attach a cheque, payable to Nevis Computers Ltd, in respect of the first payment. I also attach a completed Standing Order Mandate for future payments ( <i>Note: Standing Order payments will only commence after broadband installation/activation/migration</i> )	
I confirm that:	
(a) I have read the minimum PC/MAC specifications. (b) I have read and understood the terms and conditions for Nevis Computers Ltd and agree to be bound by them. (c) In the event of incorrect information being supplied, I will be responsible for rejection charges up to £10 plus VAT per rejection. (d) I understand that this contract is for a minimum period of 12 months and will automatically continue until cancelled. (e) I understand that this contract applies to the installation address and telephone number only and if I move or wish to move within this period I will be liable for the full term payment. ( <i>Note: moving location even if you retain the same telephone number will result in termination of your broadband</i> ). (f) Cancellation of this contract requires one months notice from date of receipt by Nevis Computers. Upon cancellation I will return any modem/router provided together with all cables and documentation, failing which I agree to pay Nevis Computers 50% of the normal selling price of the items. (g) If I am signing on behalf of a company, I am duly authorised signatory of that company. (h) Regrading to a different package will incur a single administration fee of £20 plus VAT. (i) In the event that I/we exceed the selected bandwidth limit, our bandwidth will be restricted to 128KB for the next 1Gb for which I/we will not be charged. After the 1Gb is used I accept that: <ol style="list-style-type: none"> <li>1. my internet service will be suspended until the next billing period, or</li> <li>2. I may purchase a Top-up package to reinstate the connection</li> </ol>	
NB. Top-up packages are NOT time limited	

Signature: ..... Name: .....

Position: ..... Date: .....